



COMPANY INTRODUCTION

Taipan Hydraulic Hose Systems



COMPANY OVERVIEW

On the surface, Taipan is a leading supplier of **high-performance hydraulic hose**, fittings, and accessories, serving wholesalers, resellers, and Original Equipment Manufacturers (OEMs) **across Australia**.

When we dig a little deeper, it's clear our goals, ambitions and **commitment to the Australian hydraulics industry** is where our values lie.

We strive to become industry leaders in the world of hydraulics; we **rigorously test our products** in our dedicated testing facility to ensure safety and **product performance**, we set the standards of customer experience through employing and coaching a **team of great people**, and we endeavour to grow our customers by **providing training and support** at every step.

Backed by an unbeatable range of **5,800 premium hydraulic components**, an unbeatable product warranty, and customer service that sets a high standard, we are here to kick goals and enjoy the journey at every point.

OUR MISSION

To create a base of raving fans by delivering outstanding customer experiences.

OUR VALUES

Fun to Work With | Self-Motivated | Team Players | Honest | Hard-Working | Profit Conscious | Customer-Focused | Good Communicators | Presentable | Role Model Leaders | Safety Conscious | Coachable

OUR STORY

Taipan's journey began in 1992 when brothers Tim and Allan Sandilands founded Mobile HoseFixers, a hydraulic hose repair service. In 2002, they launched Queensland Hose & Fittings to manufacture hose tails, later evolving into Australian Hose and Fittings (AHF), an importer and wholesaler with its own brand -Taipan.



hoses, adaptors, and accessories, distributed nationally and internationally. In addition to our own products, we offer carefully selected third-party accessories.

Still owned by Allan Sandilands, Taipan remains a family business. In 2024, Allan's daughter, Amy Sandilands, was appointed Managing Director to lead the company into the future.





Due to the brand's success, AHF was fully re-branded as Taipan in 2017.

Today, Taipan sources from over 50 world-class manufacturers across 17 countries, ensuring quality through rigorous inspections by our technical experts. Our range includes more than 5,800 premium hydraulic



30+ YEARS IN THE MAKING



CORE SERVICES

THE SUPPLY OF HYDRAULIC PARTS

- Hydraulic Hose
- Hose Tails
- Adaptors
- Couplers
- Accessories
- Hose Assembly Equipment

SERVICES

- Matched System Testing
- On-site Container Stores
- RFID Tracking
- Hose Kits

TRAINING & SUPPORT

- Online Training
- Resource Centre

INDUSTRIES

SERVICING INDUSTRIES

- Agricultural
- Construction
- Transport & Logistics
- Diesel
- Mining
- Rail









PRODUCT RANGES

TAIPAN HOSE

Taipan's **extensive hose range** from **SAE100R1 to SAE100R19** allows us to offer the best possible solutions for hydraulic systems across industries such as mining, transport, agriculture and rail.

With the addition of high-temperature, half-bend radius, toughcover and a comprehensive range of other variants, plus the inclusion of **accessory hose** such as grease and jacking hose, Taipan has you covered for practically **any hydraulic project**.



HOSE TAILS

Taipan prides itself on offering an industry-leading variety of over **1,800 quality hose tails** in many different styles and specifications.

All hose and hose tail pairings are tested with Bimal **burst and impulse testing** machinery to ensure a perfect match that **meet or exceed industry specifications**.



ADAPTORS

With over **2,600 adaptors**, Taipan can help you connect to **virtually any equipment**.



COUPLERS

Taipan is Australia's **biggest supplier of DNP** quick-release couplings. Known for their commitment to quality, DNP supply the world with hydraulic solutions that are renowned for their innovation.





We also supply a select range of **third-party accessories** thanks to our close relationships with other **world-class manufacturers**.



SERVICES

MATCHED SYSTEMS

Our R&D team **rigorously tests** our hose systems using advanced equipment like the **Bimal BI701K Impulse Tester** and **BPS40D Burst Tester**. In-house testing ensures durability for tough conditions. Our Matched Systems, secured with **precise crimp dimensions**, reduce failure risk, comply with MDG41 and RS23 standards, and keep your machinery running reliably.



ONLINE TRAINING

Ideal for hydraulic industry newcomers, trainees, and supervisors, our **Basic Hydraulic Hose & Fittings Training** is an easy-to-use e-learning platform that **teaches the fundamentals** of hydraulic hose system assemblies and components.

ON-SITE CONTAINER STORES

Do you have customers running large fleets of machinery in **remote or rural areas**? Our on-site container stores are co-branded with your business name and logo, allowing you to **maintain a supply of product** at your customer's work site - where it's needed most.

RFID TRACKING

We've got the ability to provide a **complete hose life cycle history** and reporting system to customers on a multi-level, location-based platform. Schedule your maintenance servicing weeks or months in advance.

HOSE KITS

Simplify ordering with complete hose system kits. Repeat order a whole system that contain the **exact components specified** for your hose system.









QUALITY CONTROL



ISO 9001 CERTIFIED

We're ISO 9001 Certified, showing that we are a **high-performing business** that values continual improvement, **strategic decision making**, product and **service quality**.

- A culture of continuous improvement
- Robust quality control processes
- Cost savings and productivity improvements
- Assists you, as a stakeholder, to tender for Government contracts

PRODUCT TESTING

Our **Research and Development** team rigorously test our hose systems using advanced equipment, including the **Bimal BI701K Impulse Tester** and the **Bimal BPS40D Burst Tester**.

This comprehensive **in-house testing** ensures that our products **meet the highest standards** and are capable of **withstanding the challenging conditions** prevalent in our country.





STAFF TRAINING

We've built an **amazing team of switched on**, genuine people. At Taipan, we place each new employee through **various training sessions** to **set them up for success**. Some of the training courses we provide are:

- Hydraulics training
- Leadership training
- · Conflict Management

WHY CHOOSE TAIPAN



WORLD-CLASS PRODUCT

Taipan stocks over **5,800 hydraulic hose, fittings and accessories**, sourced from quality manufacturers around Europe, Canada, and Asia.

UNRIVALLED TRADE SUPPORT

We spare no expense in **hiring and training an exceptional team of people** whose first priority on the job is helping our customers.

MATCHED SYSTEM TESTING

All hose and hose tail pairings are **tested with Bimal testing machines** to ensure they reach or exceed industry standards.

STOCK AVAILABILITY

We're working to achieve a **100% supply rate** for every order, and we're continuously striving to reach this goal.





UNBEATABLE PRODUCT WARRANTY

We're serious about **zero product failures** and invest heavily in specialist testing equipment. In the unlikely event you encounter an issue, **we'll work with you to resolve it efficiently.**

OUR GEOGRAPHICAL REACH





OUR FACILITIES & WORKFORCE

Taipan currently employs over 100 people in five locations across Australia.

- With over 14,000 square meters of combined warehouse space across the country, we pride ourselves on our national coverage to even the furthermost reaches of Australia.
- Our five branches allow us to have an efficient supply network, meaning we can get product to you, faster.

Additional to our 5 locations, we have a dedicated testing facility home to our R&D team who are responsible for the quality control and matched testing we are so proud of, just down the road from our National Distribution Centre at Caboolture.

130+ AUTHORISED STOCKISTS

We have partnered up with over 100 hydraulic repairers, mechanics and retail stores who proudly stock Taipan product, ensuring premium quality hydraulic components are never far away.





